



Dnyan Prabodhini Mandal's
SHREE MALLIKARJUN
&
Shri. Chetan Manju Desai College
Delem, Canacona-Goa 403702



India Today Ranking
115 (Arts) 150 (Commerce)

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INTERNAL QUALITY ASSURANCE CELL
ANALYSIS OF FEEDBACK
ACADEMIC YEAR 2021-22

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Student feedback 2021-22

B.A. (N = 120)

Sr no	Particulars	Strongly agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly disagree (%)
1	Syllabus has been well designed	61.33	23.00	15.00	0.60	0.00
2	Benefits of syllabus have been conveyed to me	71.00	18.66	10.33	0.00	0.00
3	My understanding of the subject has increased due to the syllabus	56.33	38.33	4.60	0.66	0.33
4	My interest level and enthusiasm for learning has gone up	50.66	26.00	17.33	5.66	0.00
5	The curriculum provides scope for questioning, brainstorming discussion, team work etc.	77.00	16.66	6.33	0.00	0.00
6	College library has necessary learning resources in the subject.	68.00	26.66	4.33	1.00	0.00
7	Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.	82.33	11.00	5.33	1.33	0.00
8	The syllabus provides employability skills	64.33	28.33	6.33	1.00	0.00
9	The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.	29.00	54.33	16.33	0.33	0.00
10	The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material	48.00	40.00	11.00	0.00	0.00



for

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Feedback was collected from students under 5 point likertscale i.e., strongly agree, agree, neutral, disagree and strongly disagree.

61% respondents strongly agreed with the statement that **Syllabus has been well designed**, 23 % responded as agreed and 15.6 % have given mixed responses.

71% respondents strongly agreed with the statement that **Benefits of syllabus have been conveyed to me**, 18.6% responded as agreed and 10 % have given mixed responses.

56% respondents strongly agreed with the statement that **My understanding of the subject has increased due to the syllabus**, 38.3% responded as agreed and 5.2 % have given mixed responses.

50% respondents strongly agreed with the statement that **My interest level and enthusiasm for learning has gone up**, 26% responded as agreed and 17.3 % have given mixed responses, while 5.9% disagree with the statement.

77% respondents strongly agreed with the statement that **The curriculum provides scope for questioning, brainstorming discussion, team work etc.**, 16% responded as agreed and 6.3 % have given mixed responses.

68% respondents strongly agreed with the statement that **College library has necessary learning resources in the subject.**, 26% responded as agreed and 4.3 % have given mixed responses, while 1% do not agree with the statement.

82% respondents strongly agreed with the statement that **Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.**, 11% responded as agreed and 5% have given mixed responses, while 1% disagree with the statement.

64% respondents strongly agreed with the statement that **The syllabus provides employability skills**, 28% responded as agreed and 6% have given mixed responses, while 1% disagree with the statement.

29% respondents strongly agreed with the statement that **The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.**, 54% responded as agreed and 6% have given mixed responses, while 1% disagree with the statement.

48% respondents strongly agreed with the statement that **The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material**, 40% responded as agreed and 11% have given mixed responses.

Overall it can be concluded that students are satisfied with the curriculum.



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Student feedback 2021-22

B.Com. (N = 65)

Sr no	Particulars	Strongly agree (%)	Agree (%)	Mixed response (%)	Disagree (%)	Strongly disagree (%)
1	Syllabus has been well designed	18.00	77.00	5.00	0.00	0.00
2	Benefits of syllabus have been conveyed to me	11.00	65.00	24.00	0.00	0.00
3	My understanding of the subject has increased due to the syllabus	18.00	58.00	24.00	0.00	0.00
4	My interest level and enthusiasm for learning has gone up	5.00	58.00	37.00	0.00	0.00
5	The curriculum provides scope for questioning, brainstorming discussion, team work etc.	18.00	31.00	51.00	0.00	0.00
6	College library has necessary learning resources in the subject.	37.00	35.00	28.00	0.00	0.00
7	Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.	15.00	54.00	31.00	0.00	0.00
8	The syllabus provides employability skills	9.00	83.00	6.00	2.00	0.00
9	The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.	15.00	65.00	20.00	0.00	0.00
10	The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material	14.00	51.00	28.00	0.00	0.00



For Sign
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Feedback was collected from students under 5 point scale i.e., strongly agree, agree, Mixed response, disagree and strongly disagree.

18% respondents strongly agreed with the statement that **Syllabus has been well designed**, 77 % responded as agreed and 5 % have given mixed responses.

11% respondents strongly agreed with the statement that **Benefits of syllabus have been conveyed to me**, 65% responded as agreed and 24 % have given mixed responses.

18% respondents strongly agreed with the statement that **My understanding of the subject has increased due to the syllabus**, 58% responded as agreed and 24 % have given mixed responses.

5% respondents strongly agreed with the statement that **My interest level and enthusiasm for learning has gone up**, 58% responded as agreed and 37 % have given mixed responses.

18% respondents strongly agreed with the statement that **The curriculum provides scope for questioning, brainstorming discussion, team work etc.**, 31% responded as agreed and 51 % have given mixed responses.

37% respondents strongly agreed with the statement that **College library has necessary learning resources in the subject.**, 35% responded as agreed and 28% have given mixed responses.

15% respondents strongly agreed with the statement that **Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.**, 54% responded as agreed and 31% have given mixed responses.

9% respondents strongly agreed with the statement that **The syllabus provides employability skills**, 83% responded as agreed and 6% have given mixed responses, while 2% disagree with the statement.

15% respondents strongly agreed with the statement that **The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.** 65% responded as agreed and 20% have given mixed responses.

14% respondents strongly agreed with the statement that **The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material**, 51% responded as agreed, 28% have given mixed responses

Overall it can be concluded that students are satisfied with the curriculum.



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A handwritten signature in blue ink, appearing to be 'Dnyen Prabodhini Mendel's'.

Student feedback 2021-22

B.Sc. (N = 60)

Sr no	Particulars	Strongly agree (%)	Agree (%)	Mixed response (%)	Disagree (%)	Strongly disagree (%)
1	Syllabus has been well designed	42.00	45.00	13.00	0.00	0.00
2	Benefits of syllabus have been conveyed to me	32.00	65.00	3.00	0.00	0.00
3	My understanding of the subject has increased due to the syllabus	28.00	70.00	2.00	0.00	0.00
4	My interest level and enthusiasm for learning has gone up	20.00	67.00	8.00	5.00	0.00
5	The curriculum provides scope for questioning, brainstorming discussion, team work etc.	38.00	55.00	5.00	2.00	0.00
6	College library has necessary learning resources in the subject.	38.00	47.00	12.00	2.00	1.00
7	Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.	50.00	50.00	00.00	0.00	0.00
8	The syllabus provides employability skills	25.00	63.00	12.00	0.00	0.00
9	The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.	42.00	48.00	8.00	2.00	0.00
10	The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material	25.00	68.00	7.00	0.00	0.00



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Feedback was collected from students under 5 point scale i.e., strongly agree, agree, Mixed response, disagree and strongly disagree.

42% respondents strongly agreed with the statement that **Syllabus has been well designed**, 45 % responded as agreed and 13 % have given mixed responses.

32% respondents strongly agreed with the statement that **Benefits of syllabus have been conveyed to me**, 65% responded as agreed and 3 % have given mixed responses.

28% respondents strongly agreed with the statement that **My understanding of the subject has increased due to the syllabus**, 70% responded as agreed and 2 % have given mixed responses.

20% respondents strongly agreed with the statement that **My interest level and enthusiasm for learning has gone up**, 67% responded as agreed and 8 % have given mixed responses and 5% disagreed with the statement.

38% respondents strongly agreed with the statement that **The curriculum provides scope for questioning, brainstorming discussion, team work etc.**, 55% responded as agreed and 5 % have given mixed responses and 2% disagreed with the statement.

38% respondents strongly agreed with the statement that **College library has necessary learning resources in the subject.**, 47% responded as agreed and 12% have given mixed responses 2% disagreed with the statement and 1% strongly disagreed with the statement.

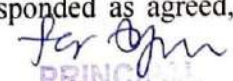
50% respondents strongly agreed with the statement that **Activities like seminars, workshops and special lectures are organised to meet the objectives of the syllabus.** while 50% responded as agreed

25% respondents strongly agreed with the statement that **The syllabus provides employability skills**, 63% responded as agreed and 12% have given mixed responses.

42% respondents strongly agreed with the statement that **The syllabus provides scope to understand social issues such as gender, human rights, ecological and environmental issues.** 48% responded as agreed and 8% have given mixed responses and 2% have strongly agreed

25% respondents strongly agreed with the statement that **The possible gaps in the syllabus or necessary add-ons are taken care off by the institution through organising of workshop/seminar/add-on courses/ supplementary learning material, online e-material**, 68% responded as agreed, 7% have given mixed responses Overall it can be concluded that students are satisfied with the curriculum.




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Teachers Feed back on Curriculum 2021-22

	Questionnaire	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	Syllabus is need based and relevant to the present times	67	99	4	2	0
2	Curriculum has current contents and is updated.	49	104	13	6	1
3	Learning outcome of the syllabus is well defined.	47	107	15	3	1
4	Curriculum has good academic flexibility.	42	112	13	4	0
5	The course content fulfils the needs of the students.	48	105	14	5	0

Analysis Report

A Google form survey was conducted between all the teachers of college regarding teacher's feedback of curriculum for the year 2021 – 2022. Out of the total 95% teachers responded to this feedback form. In the major question were asked regarding curriculum especially about syllabus and content of the syllabus. To answer the question 5 criteries were given starting from strongly agree to strongly disagree. Majority of the teachers stated that they agree to all the question followed by strongly agree and then to neutral. Very few teachers strongly disagreed to the questions. Depending upon this feedback some suggestion were provided b the teachers which were put forward in front of the committee and required action was taken wherever possible.

It can be assumed that the teachers' feedback towards the curriculum is positive and few variation can be seen during analyzing the results.



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EMPLOYERS FEEDBACK

Sr. No.	Particulars	SA %	A %	N %	DA %	SDA %
1.	Communication skills	44	50	0	0	6
2.	Ability to develop practical solutions to workplace problems	22	67	0	11	0
3.	Team work	72	6	6	6	6
4.	Creative in response to work place challenges	61	28	0	11	0
5.	Planning and organization skills	39	55	0	0	6
6.	Self-motivated and taking on appropriate level of responsibility	28	39	11	17	5
7.	Open to new ideas and learning new techniques	50	28	11	5	11
8.	Using technology at workplace	56	33	0	11	0
9	Ability to contribute to the goal of the organization	22	44	11	6	17
10	Good relationship with seniors/peers/sub ordinates.	27	50	5	11	11



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Evaluation of Employers Feedback

Feedback on employers was collected from 18 employees and 10 questions were asked under percentage system :SA,A,NA,DA,SDA.. For Analysing Data Simple Percentage Were Used.

1. Communication Skills-

44% of the Total Respondents Were Of The Opinion It Is SA, 50% Were Of The Opinion It Is A, Rest All NA, DA& SDA Expressed In Nil

2. Ability To Develop Practical Solutions To Workplace Problems-

22% Marked As SA, 67% Expressed As A, N AND SDA As Expressed In Nil and DA Expressed In 11%.

3. Team Work –

72% Marked As SA And Rest All A, N, DA, And SDA Marked As Nil.

4. Creative

In Response To Work Place Challenges- 61% respondents as SA AND 28% marked as A, N AND SDA marked as A nil and 11% respondents expressed in SDA

5. Planning And Organization Skills-

Under this questions 39% expressed in SA and 55% marked as A, NA and DA marked as nil and SDA is 6%.

6. Self-Motivated And Taking On Appropriate Level Of Responsibility-

28% marked as SA, 39% expressed in A, 11% marked as N, 17% marked as DA AND 5% is SDA.

7. Open To New Ideas And Learning New Techniques –

28% expressed in SA, 30% marked as A, 11% marked as N, 17% marked as DA and 5% marked as SDA.

8. Using Technology At Workplace-

56% marked as SA, 33% expressed as A, N and SDA marked as nil and 11% respondents marked as DA.

9. Ability To Contribute To The Goal Of The Organization-

Under this question 22% respondent is SA, 44% marked as A, 11% marked as N, 6% marked as DA and remaining 17% SDA.

10. Good Relationship With Seniors/Peers/Sub Ordinates.-

27% respondent as SA, 50% marked as A, 5% marked as N and DA and SDA marked as 11% respectively



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Shree Mallikarjun & Shri. Chetan Manju Desai College

Delem Canacona

ALUMNI FEEDBACK ON CURRICULUM

Academic Year 2021-22

N25

Sr. No	Particular	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Course Content was interesting	35%	57.5%	7.5%	-	-
2	Course Curriculum intellectually stimulates you	75%	25%	-	-	-
3	Curriculum fulfilling your expectation	44%	56%	-	-	-
4	Programme help in developing my personality	45%	55%	-	-	-
5	Courses meet contemporary requirement	46%	54%	-	-	-
6	Reading material on curriculum is easily available	60%	20%	20%	-	-
7	Syllabus enhance employability	50%	35%	15%	-	-

Feedback on curriculum was collected from Alumni and 7 questions were asked under the 5 points like Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree. In the analysis it is found that.

- Course content was interesting as the first question for which 35% respondents strongly agreed and 57.5% agreed and 7.5% was Neutral on the same.
- The next question was course Curriculum intellectually stimulates you. 75% of the total respondents strongly agreed and 25% agreed on it.
- Curriculum fulfilling your expectations was the third statements for which 44% respondents strongly agreed and 56% agreed on it.
- Program helped in developing my personality was the next question asked for which around 45% strongly agreed and 55% respondents agreed.
- The next question was courses meet contemporary requirements where 46% strongly agreed with the statement and 54% agreed on the same.
- Reading material on curriculum is easily available was the second last question, 60% of the total respondents strongly agreed and around 20% agreed with the statement and 20% was Neutral.
- 50% of the total respondents strongly agreed with the statement that the syllabus enhances employability and 35% agreed with it. 15% gave Neutral response on the same.

Overall it can be concluded with that the respondents are satisfied.

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Action Taken Report on Student Feedback on Curriculum

Feedback process:

Students feedback on curriculum was collected under 5 points scale, strongly agree, Agree, Mixed Response, Disagree and Strongly disagree. Data base was collected manually and for analyzing the data, percentage were used.

Important suggestions were noted and discussed with the concerned authorities and faculties, for appropriate action.

	Students' suggestions	Actions taken
1	Have more guest lectures	Departments to look into their feasibilities as proposal needs to be submitted to Director of Higher education for approval
2	More E-resources to be created in all subjects in Konkani	Since NEP mandates use of regional language in all subjects for better comprehension, departments are instructed to follow up in phased manner.
3	Continue with Online lectures	Hybrid/blended mode of teaching started. Study material, YouTube links made available in Google classrooms wherein all students are given access.

Incharge : Feedback committee



Principal

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Feedback process:

Teachers feedback on curriculum was collected under 5 points scale, strongly agree, Agree, Mixed Response, Disagree and Strongly disagree. For analyzing the data, percentage were used.

Important suggestions were noted and discussed with the concerned authorities and faculties, for appropriate action.

Observation/ Suggestions, Action's Initiated
On the bases of Teacher's Feedback on Curriculum

Suggestions/ Observations	Action Taken
Outcome must be specified by the University	University to provide Program outcomes, same to correlate with course outcomes. Letter to be written to Goa University.
Measurement of Outcome be specified	Software to be procured for mapping attainment
Need for Assessment Matrix	Rubrics be created for unbiased assessments, keeping different assessments methodologies like role play, Presentation, Quiz, Internship and Field visits.
Practical Component must be included for all Subjects	Since practical's entails batch creation leading to workload increase, the matter need to be addressed in academic council.

Incharge : Feedback committee



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ACTION TAKEN REPORT 2021-22

ON EVALUATION OF EMPLOYERS' FEEDBACK ON CURRICULUM

based on Attainment of Graduate Attributes as evidenced in the Employee

Sr. No.	Observations	Action Taken
1	44% of the Total Respondents Were Of The Opinion It Is SA, 50% Were Of The Opinion It Is A, Rest All NA, DA & SDA Expressed In Nil. Since Communication Skill is considered as a critical skill and the response received on the communicative competence of employee being positive (due to Compulsory Courses in Communication Skills) no action needs to be taken.	Subjects like Functional Hindi/Konkani, Business Communication, Advanced Communicative English, Core Compulsory English responsible for communicative competence are appreciated and are instructed to furnish requirements for better functionality. Consequently, proposal for Recording Facility and upgradation of Language Lab was requested. The proposals have been accepted and action has been initiated.
2	Since the response is low, it can be surmised that practical orientation that would lead to better understanding of workplace challenges, internships for on-the-job training are called for.	Internships and Field-trips are organized by all departments whose syllabi prescribe the same. Science section has undertaken the responsibility for stringent practical based approach and the New Labs have been made functional.
3	The Employers have rightly understood the significance of teamworking. Learners must be exposed to Experiential learning where collaboration and cooperation can be learnt first-hand. Project Work and Field Visits also serve a similar purpose.	Compulsory Project Work and Field Visits are made more relevant to local needs and theme-based approach was adopted. 'Indigenous Culture and Literature' is one such focus area.
4	'Creativity is seeing what everyone has seen and thinking what no one has thought.' It is appreciable to note that most employers have witnessed creative spirit in our alumni who are working for them.	Innovative and Creative approach in teaching-learning is adopted with more emphasis on Student-centric learning.



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5	'If you fail to plan, you plan to fail'. Since most employers have given average priority to this area, it can be surmised that Employers prefer to be the Planners and organize things as per their inclination, this are can be treated as mid-level priority.	Commerce Section has taken the onus for giving more Planning and Organizational inputs to the learners. The Students' Council was also given 'Leadership Development Program' to make them better at leadership and management functions.
6	'Motivation is like bathing...you have to do it every day'. Intrinsic motivation is the key for success. Goal-setting could lead to injecting purpose in lives and boost motivation.	SMARTER GOALS session was handled by Dept. of English and plethora of Sports, Cultural, NSS and NCC as well as departmental activities led to spirit of excitement and increased motivation in learners.
7	'Innovation Mindset' is the requirement of NEP. As such an Open Mind and Life-long Learning are rightly recognized as requirement for long term success and it is heartening to note that employers have seen these attributes in our past students.	'Self-Directed Learning' through Google Classroom, Content Creation by Faculty, Virtual Library (with material on Lateral Thinking, Creative Thinking) and innovative programs were created for this purpose.
8	Life without technology is unimaginable. Our efforts at making our learners tech-savvy seem to be paid off due to the positive response of employers.	Open-Source Software, Creation of Digital Story Telling (DST), Audio-Visuals by Students, use of WhatsApp and social media, Computer Lab
9	The ability to contribute to the goal of the organization is critical if one is to survive and thrive in a competitive atmosphere. Learners must be made aware of the need to align themselves with the goals of the organization.	Opportunities were created using College Vision, Mission, Aims and Objectives to emphasize how the college planning and execution becomes efficient, effective and more purposeful.
10	Teamworking, Leadership and Interpersonal Skills are at the core of any organization. The positive response affirms our inputs through explicit and implicit curriculum.	Departments are directed to follow their best practices and continue to contribute to holistic development of students. The course on 'Life Skills' was conducted to further boost the confidence and competence of learners.



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Principal



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ACTION TAKEN REPORT ON ALUMNI FEEDBACK

Feedback Process:

Feedback on Curriculum was collected from Alumni for which 7 statements were made under five point Likert Scale i.e. Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree. The responses were analyzed by simple percentages. Important suggestions were noted and discussed with the concerned authorities for appropriate action.

ACTION TAKEN REPORT ON ALUMNI FEEDBACK

Suggestions Made	Action Taken
1. Develop Library Infrastructure	Informed to the concerned Authorities of the institution. E-Books and E-material prepared by teachers of the institution in different subjects are made available to the students.
2. Provide better internet facilities and also improve canteen facilities.	Wi-fi internet facilities with improved speed has been provided in the campus. Canteen with more space and other facilities has been provided.



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Students Feedback on Library

B.A.(271 Students)

Academic Year 2021-2022

Sr. No.	Heads	Excellent %	V.Good %	Good %	Fair %	Poor %
1	Library Atmosphere	48	36	16	-	-
2	Library seating arrangement	35	45	18	1	1
3	Arrangement of books on shelves	36	40	21	3	-
4	Support provided by the Library staff in searching the books	38	31	27	3	1
5	Working Hours of the library	24	40	34	2	-
6	Library Rules and Regulations	41	35	22	1	1
7	Library instructions provided by the library staff	38	32	28	2	-
8	Availability of Books for circulation in the library	17	39	39	5	-
9	Availability of Journals	18	30	48	4	-
10	Availability of Newspapers	54	28	16	1	1
11	Book reservation facility	20	38	39	3	-
12	Reference Services and general assistance facility	17	30	51	2	-
13	Availability of Internet facility	18	26	41	9	6
14	Photocopying Facility	30	29	32	7	2



Manju Desai

EVALUATION OF FEEDBACK FOR THE YEAR 2021-2022

Feedback on Library was collected from Students and 14 questions were asked under percentage system Excellent, Very Good, Good, Fair and Poor. For analysing data simple percentages were used.

- 1) **About Library Atmosphere**-48% of the total respondents were of the opinion it is Excellent, 36% were of the opinion it is Very Good, 16% expressed it is Good.
- 2) **Library Seating Arrangement**:45% present expressed it is Very Good,35%, followed by Excellent, 18% were of the opinion Good, 1% of the respondents expressed it is Fair, 1% expressed it is poor..
- 3) **Arrangement of the Books on Shelves**: 40% of the respondents said it is Very Good, 36% followed by Excellent, 21% followed by of them of the opinion it is Good, 3% said it is Fair.
- 4) **Support provided by the Library staff in searching the books**:38% of the total respondents were of the opinion Excellent ,31% while expressed it is very Good , 27% while respondents are of the opinion Good, 3% said it is Fair,1% expressed it is Poor.
- 5) **Working Hours of the Library**: 40% were of the opinion it is Very Good, 34% were Good, 24% of the opinion Excellent,2% followed by Fair.
- 6) **Library Rules and Regulations**: 41% said it is Excellent, 35% Very Good, 22% expressed they are Good,1% expressed it is Fair, 1% followed it is Poor.
- 7) **Library Instructions provided by the Library staff**: 38% respondents expressed it is Excellent, 32% were of the opinion Very good and 28% were of the opinion Good, 2% said it is Fair.
- 8) **Availability of Books for Circulation in the Library**: 39% expressed it is Very Good, 39% expressed it is Good, 17% followed by Excellent, 5% said it is Fair.
- 9) **Availability of Journals**: 48% respondents expressed Journals availability is Good ,30% where as expressed it is Very Good, 18% followed by of them opined it is Excellent,4% is Fair.
- 10) **Availability of News papers**: 54% were of the opinion it is Excellent, 28% followed by are of the opinion it is Very Good,16% expressed it is Good,1% said it is Fair ,1% said it is Poor.
- 11) **Book Reservation Facility**: 39% were of the it is Good, 38% of them were Very good ,20% were of the Opinion it is Excellent, 3% said it is Fair.
- 12) **Reference Services & General Assistance Facility**: 51% of the total respondents were of the opinion Good, 30% while expressed it is Very Good , 17% while respondents are of the opinion Excellent, 2% said it is Fair.



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13) Availability of Internet facility: 41% present expressed it is Good, 26%, followed by Very good, 18% were of the opinion Excellent, 9% of the respondents expressed it is Fair, 6% said it is Poor.

14) Photocopying Facility: 32% of the total respondents were of the opinion it is good, 30% were of the opinion it is Excellent, 29% expressed it is Very Good, 7% were of the opinion Fair, 2% said it is Poor.

For 

LIBRARIAN
Dnyan Prabodhini Mandal's
SHREE MALLIKARJUN

&

Shri. Chetan Manju Desai College
Delem-Canacona, Goa 403702





PRINCIPAL
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 Delem, Canacona-Goa 403702



India Today Ranking
 115 (Arts) 150 (Commerce)

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Students Feedback on Library

B.S.C. (123 Students)

Academic Year 2021-2022

Sr. No.	Heads	Excellent %	V.Good %	Good %	Fair %	Poor %
1	Library Atmosphere	31	44	22	2	1
2	Library seating arrangement	25	45	26	4	-
3	Arrangement of books on shelves	28	43	24	4	1
4	Support provided by the Library staff in searching the books	27	34	29	7	3
5	Working Hours of the library	28	38	29	3	2
6	Library Rules and Regulations	37	35	26	2	-
7	Library instructions provided by the library staff	36	32	27	5	-
8	Availability of Books for circulation in the library	26	39	26	7	2
9	Availability of Journals	20	38	34	8	-
10	Availability of Newspapers	42	38	18	2	-
11	Book reservation facility	24	46	25	5	-
12	Reference Services and general assistance facility	26	38	29	7	-
13	Availability of Internet facility	24	33	25	8	11
14	Photocopying Facility	33	31	26	6	4



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EVALUATION OF FEEDBACK FOR THE YEAR 2021-2022

Feedback on Library was collected from Students and 14 questions were asked under percentage system Excellent, Very Good, Good, Fair and Poor. For analysing data simple percentages were used.

1) **About Library Atmosphere-** 44% of the total respondents were of the opinion it is Very Good, 31% were of the opinion it is Excellent, 22% expressed it is Good, 2% said it is Fair, 1% said it is Poor.

2) **Library Seating Arrangement:** 45% present expressed it is Very Good, 26%, followed by Good, 25% were of the opinion Excellent, 4% of the respondents expressed it is Fair,

3) **Arrangement of the Books on Shelves:** 43% of the respondents said it is Very Good, 28% followed by Excellent, 24% followed by of them of the opinion it is Good, 4% said it is Fair, 1% expressed it is Poor.

4) **Support provided by the Library staff in searching the books:** 34% of the total respondents were of the opinion Very Good, 29% while expressed it is Good, 27% while respondents are of the opinion Excellent, 7% said it is Fair, 3% expressed it is Poor.

5) **Working Hours of the Library:** 38% were of the opinion it is Very Good, 29% were Good, 28% of the opinion Excellent, 3% followed by Fair, 2% said it is Poor.

6) **Library Rules and Regulations:** 37% said it is Excellent, 35% Very Good, 26% expressed they are Good, 2% expressed it is Fair.

7) **Library Instructions provided by the Library staff:** 36% respondents expressed it is Excellent, 32% were of the opinion Very good and 27% were of the opinion Good, 5% said it is Fair.

8) **Availability of Books for Circulation in the Library:** 39% expressed it is Very Good, 26% expressed it is Excellent, 26% followed by Good, 7% said it is Fair, 2% expressed as Poor.

9) **Availability of Journals:** 38% respondents expressed Journals availability is Very Good, 34% where as expressed it is Good, 20% followed by of them opined it is Excellent, 8% said it is Fair.

10) **Availability of News papers:** 42% were of the opinion it is Excellent, 38% followed by are of the opinion it is Very Good, 18% expressed it is Good, 2% said it is Fair.

11) **Book Reservation Facility:** 46% were of the it is Very Good, 25% of them were good, 24% were of the Opinion it is Excellent, 5% said it is Fair.

12) **Reference Services & General Assistance Facility:** 38% of the total

respondents were of the opinion Very Good, 29% while expressed it is Good, 26% while respondents are of the opinion Excellent, 7% said it is Fair.

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SHREE MALLIKARJ

Shri. Chetan Manju Desai
Delem-Canacona, Goa 40





Govt. Reg. No. AC18

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Tel. No. 0832-2633422/433



India Today Ranking
115 (Arts) 150 (Commerce)

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Students Feedback on Library

B.COM (152 Students)

Academic Year 2021-2022

Sr. No.	Heads	Excellent %	V.Good %	Good %	Fair %	Poor %
1	Library Atmosphere	46	37	16	-	1
2	Library seating arrangement	32	44	19	5	-
3	Arrangement of books on shelves	41	35	23	1	-
4	Support provided by the Library staff in searching the books	36	42	21	1	-
5	Working Hours of the library	34	39	23	3	1
6	Library Rules and Regulations	34	45	18	3	-
7	Library instructions provided by the library staff	35	36	26	3	-
8	Availability of Books for circulation in the library	30	34	31	5	-
9	Availability of Journals	28	39	30	3	-
10	Availability of Newspapers	47	32	20	1	-
11	Book reservation facility	33	39	27	1	-
12	Reference Services and general assistance facility	25	37	31	6	1
13	Availability of Internet facility	20	34	27	8	11
14	Photocopying Facility	37	36	18	7	3



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EVALUATION OF FEEDBACK FOR THE YEAR 2021-2022

Feedback on Library was collected from Students and 14 questions were asked under percentage system Excellent, Very Good, Good, Fair and Poor. For analysing data simple percentages were used.

- 1) **About Library Atmosphere-** 46% of the total respondents were of the opinion it is Excellent, 37% were of the opinion it is Very Good, 16% expressed it is Good, 1% said it is Poor.
- 2) **Library Seating Arrangement:** 44% present expressed it is Very Good, 32%, followed by Excellent, 19% were of the opinion Good, 5% of the respondents expressed it is Fair,
- 3) **Arrangement of the Books on Shelves:** 41% of the respondents said it is Excellent, 35% followed by Very Good, 23% followed by of them of the opinion it is Good, 1% said it is Fair.
- 4) **Support provided by the Library staff in searching the books:** 42% of the total respondents were of the opinion Very Good, 36% while expressed it is Excellent, 21% while respondents are of the opinion Good, 1% said it is Fair.
- 5) **Working Hours of the Library:** 39% were of the opinion it is Very Good, 34% were Excellent, 23% of the opinion Good, 3% followed by Fair, 1% said it is Poor.
- 6) **Library Rules and Regulations:** 45% said it is Very Good, 34% Excellent, 18% expressed they are Good, 3% expressed it is Fair.
- 7) **Library Instructions provided by the Library staff:** 36% respondents expressed it is Very Good, 35% were of the opinion Excellent and 26% were of the opinion Good, 3% said it is Fair.
- 8) **Availability of Books for Circulation in the Library:** 34% expressed it is Very Good, 31% expressed it is Good, 30% followed by Excellent, 5% said it is Fair.
- 9) **Availability of Journals:** 39% respondents expressed Journals availability is Very Good, 30% where as expressed it is Good, 28% followed by of them opined it is Excellent, 3% said it is Fair.
- 10) **Availability of News papers:** 47% were of the opinion it is Excellent, 32% followed by are of the opinion it is Very Good, 20% expressed it is Good, 1% said it is Fair.
- 11) **Book Reservation Facility:** 39% were of the it is Very Good, 33% of them were Excellent, 27% were of the Opinion it is Good, 1% said it is Fair.
- 12) **Reference Services & General Assistance Facility:** 37% of the total respondents were of the opinion Very Good, 31% while expressed it is Good, 25% while respondents are of the opinion Excellent, 6% said it is Fair, 1% said it is Poor.
- 13) **Availability of Internet facility:** 34% present expressed it is Very Good, 27%, followed by good, 20% were of the opinion Excellent, 11% of the respondents expressed it is Poor, 8% said it is Fair.
- 14) **Photocopying Facility:** 37% of the total respondents were of the opinion it is Excellent, 36% were of the opinion it is Very Good, 18% expressed it is Good, 7% were of the opinion Fair, 3% said it is Poor.

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DPM's SHREE MALLIKARJUN
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LIBRARY
Action Taken Report-2021-22

Feedback Process


Feedback was collected from students. For Students, 14 statements were made under 5 point scale, i.e. Excellent(5), Very good(4), Good(3), Fair(2), and Poor(1). Data was collected manually and Data analysis is done using percentage.

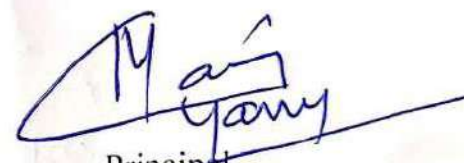
Important suggestions were noted and discussed with the concerned authorities for appropriate action vide IQAC meeting dated on 30-06-2022 agenda Item No 09.

Action taken

Suggestions	Action Taken
Improvement in seating arrangement	Marked to IQAC:
Improvement in Internet Facility	Library has Wi-Fi connectivity and LAN Connectivity Replacement of old Computers by new computers

Presented before IQAC on

for 
Librarian


Principal




IQAC COORDINATOR
Dnyan Prabodhini Mandal's
SHREE MALLIKARJUN
&
Shri. Chetan Manju Desai College
Delem-Canacona, Goa 403702



Feedback on Library

STAFF

Academic Year 2021-2022

Sr. No.	Heads	Excellent %	V.Good %	Good %	Fair %	Poor %
1	Library Atmosphere	62	36	8	4	-
2	Library seating arrangement	30	46	24	-	-
3	Arrangement of Books on shelves in the stack room	42	40	12	4	2
4	Working Hours of the library	50	34	12	4	-
5	Rules and Regulations of the Library	46	40	10	4	-
6	Cooperation of the staff in searching Books	46	46	4	2	2
7	Reading Room Facility	30	56	10	2	2
8	Availability of Books	40	36	18	2	4
9	Response from Library Staff for Books Requisitions	56	32	8	4	-
10	Timely availability of recommended books	34	44	14	6	2
11	Availability of recommended Journals/Magazines	44	40	10	6	-
12	Availability of Newspapers and other Reading Materials	66	28	6	-	-
13	Availability of Internet facility	32	48	14	2	4
14	Availability of N-List/Inflibnet facility	44	44	8	4	-
15	Reference service and general assistance facility	46	38	14	-	2
16	College Library Website	42	38	16	4	-



Manj

EVALUATION OF FEEDBACK FOR THE YEAR 2021-2022

Feedback on Library was collected from Students and 16 questions were asked under percentage system Excellent, Very Good, Good, Fair and Poor. For analysing data simple percentages were used.

- 1) **Library Atmosphere-** 62% of the total respondents were of the opinion it is Excellent, 36% were of the opinion it is Very Good, 8% expressed it is Good, 4% said it is Fair.
- 2) **Library Seating Arrangement:** 46% present expressed it is Very Good, 30%, followed by Excellent, 24% were of the opinion Good.
- 3) **Arrangement of the Books on Shelves in the Stack Room:** 42% of the respondents said it is Excellent, 40% followed by Very Good, 12% followed by of them of the opinion it is Good, 4% said it is Fair, 2% said it is Poor.
- 4) **Working Hours of the Library:** 50% of the total respondents were of the opinion Excellent, 34% while expressed it is Very Good, 12% while respondents are of the opinion Good, 4% said it is Fair.
- 5) **Rules and Regulations of the Library:** 46% were of the opinion it is Excellent, 40% were Very Good, 10% of the opinion Good, 4% followed by Fair.
- 6) **Cooperation of the Staff in Searching Books:** 46% said it is Excellent, 46% Very Good, 4% expressed they are Good, 2% expressed it is Fair, 2% said Poor.
- 7) **Reading Room Facility:** 56% respondents expressed it is Very Good, 30% were of the opinion Excellent and 10% were of the opinion Good, 2% said it is Fair, 2% expressed as Poor.
- 8) **Availability of Books:** 40% expressed it is Excellent, 36% expressed it is Very Good, 18% followed by Good, 4% said it is Poor, 2% opinion of Fair.
- 9) **Response from Library Staff for Books Requisitions:** 56% respondents expressed as Excellent, 32% where as expressed it is Very Good, 8% followed by of them opinion it is Good, 4% said it is Fair.
- 10) **Timely Availability of Recommended Books:** 44% were of the opinion it is Very Good, 34% followed by are of the opinion it is Excellent, 14% expressed it is Good, 6% said it is Fair, 2% expressed as Poor.
- 11) **Availability of Recommended Journals/Magazines** 44% were of the it is Very Excellent, 40% of them were Very Good ,10% were of the Opinion it is Good, 6% said it is Fair.
- 12) **Availability of Newspapers and Other Reading Materials :** 66% of the total respondents were of the opinion Excellent, 28% while expressed it is Very Good , 6% while respondents are of the opinion Good.
- 13) **Availability of Internet facility:** 48% present expressed it is Very Good, 32%, followed by Excellent, 14% were of the opinion Good, 4% of the respondents expressed it is Poor, 2% said it is Fair.



Manj
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14) Availability of N-List/Inflibnet facility 44% of the total respondents were of the opinion it is Excellent, 44% were of the opinion it is Very Good, 8% expressed it is Good, 4% were of the opinion Fair.

15) Reference Service and General Assistance Facility: 46% of the total respondents were of the opinion it is Excellent, 38% were of the opinion it is Very Good, 14% expressed it is Good, 2% were of the opinion Poor.

16) College Library Website: 42% of the total respondents were of the opinion it is Excellent, 38% were of the opinion it is Very Good, 16% expressed it is Good, 4% were of the opinion Fair.



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DPM's SHREE MALLIKARJUN
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Shri Chetan Manju Desai College, Canacona
LIBRARY
Action Taken Report-2021-22 (Staff)

Feedback Process


Feedback was collected from Teaching and Non-teaching staff. For Staff, 16 statements were made under 5 point scale, i.e. Excellent(5), Very good(4), Good(3), Fair(2), and Poor(1). Data was collected manually and Data analysis is done using percentage.

Important suggestions were noted and discussed with the concerned authorities for appropriate action vide IQAC meeting dated on 30-06-2022 Agenda Item No 09.


Action taken

Suggestions	Action Taken
Improvement in seating arrangement	Marked to IQAC:
Improvement in Internet Facility	Library has Wi-Fi connectivity and LAN Connectivity Replacement of old Computers by new computers
Proper arrangement of Books on Shelves	Multi-tasking staff of the college are assigned the work of library on rotation basis. They are trained whenever the library duty is assigned to them under the supervision of Mr. Ketan Gaonkar, Librarian Grade I

Presented before IQAC on

For 
Librarian




Principal 8/10




IQAC COORDINATOR
Dnyan Prabodhini Mandal's
SHREE MALLIKARJUN
&
Shri. Chetan Manju Desai College
Delem-Canacona, Goa 403702

DPM's SHREE MALLIKARJUN & Shri Chetan Manju Desai College
Delem Canacona-Goa

Student Exit Feedback 2021-2022 Arts

Student = 67

Sr. No.	Particulars	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree	
		No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%
1	I was timely and adequately informed about the course requirements, rules and expectation from me by the college through the Prospectus, Instructions in the class, Notices etc, from time to time.	25	37%	29	43%	10	15%	01	01%	02	18%
2	College provided me a stimulating academic and learning experiences in last 3 years.	23	34%	34	51%	06	09%	04	06%	00	00%
3	The college provided me enough opportunities to encourage and promote my talents in cultural, sports and curricular activities.	23	34%	19	28%	17	25%	08	12%	00	00%
4	I find the College teachers well informed dedicated, punctual and willing to help students without any discrimination.	42	63%	19	28%	05	07%	00	00%	01	02%
5	The College Office Staff, Library staff and Gymkhana staff were accommodation, willing to help and provide cooperation when asked for.	23	34%	27	40%	13	19%	01	02%	03	04%
6	I am happy about the growth the facilities and infrastructural in and overall progress of the College over last three years.	17	25%	25	08%	22	33%	03	04%	00	00%
7	Overall, I am happy and proud to be associated with this College and believe that College has helped me in improving my overall personality, attitude and character.	24	36%	27	40%	23	34%	02	03 %	01	02%
8	I am willing to recommend my friends/juniors/ neighbours to join this college for their education.	28	42%	18	27%	19	28%	01	02%	01	02%
9	I feel that this College does its Best to provide learner-centric quality higher education.	29	43%	29	43%	03	05%	05	8%	01	02%
10	Suggestion for improvement.										



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Student Exit Feedback 2021-22(Arts)

1. I was timely and adequately informed about the course requirements, rules and expectations from me by the college through the prospectus, instructions in the class, notices etc, from time to time.

37% students strongly agree with this, 43% marked as agree, 15% marked as neutral and 01% marked as disagree and 18% strongly disagree for above question.

2. College provided me a stimulating academic and learning experience in last 3 years.

For above question 34% students marked for strongly agree. 51% agree with this. 09% marked as neutral and 06% marked as disagree and 0% strongly disagrees for above question.

3. The college provided me enough opportunities to encourage and promote my talent in cultural, sports and curricular activities.

34% students strongly agree with this, 28% marked as agree, 25% marked as neutral and 12% marked as disagree and 0%strongly disagree for above question.

4. I find the college teachers well informed dedicated, punctual and willing to help students without any discrimination.

63% students strongly agree with this, 28% marked as agree, 07% marked as neutral and 0% marked as disagree and 2% strongly disagree for above question.

5. The college office staff, library staff and gymkhana staff were accommodation, willing to help and provide cooperation when asked for.

34% students strongly agree with this, 40% marked as agree, 19% marked as neutral and 02% marked as disagree and 04% strongly disagree for above question.

6. I am happy about the growth the facilities and infrastructural in and overall progress of the college over last three years.



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25% students strongly agree with this, 08% marked as agree, 33% marked as neutral and 04 % marked as disagree and 0% strongly disagree for above question.

- 7. Overall, I am happy and proud to be associated with this college and believe that college has helped me in improving my overall personality, attitude and character.**

36% students strongly agree with this, 40% marked as agree, 34% marked as neutral and 03% marked as disagree and 02% strongly disagree for above question.

- 8. I am willing to recommend my friends/juniors/neighbours to join this college for their education.**

42% students strongly agree with this, 27% marked as agree, 28% marked as neutral and 02% marked as disagree and strongly disagree for above question.

- 9. I feel that this college does its best to provide learner-centric quality higher education.**

43% students strongly agree and agree, 5% marked as neutral and 08% marked as disagree and 02% strongly disagree for above question.



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DPM's SHREE MALLIKARJUN & Shri Chetan Manju Desai College
Delem Canacona-Goa

Student Exit Feedback 2021-2022 Science

Student = 23

Sr. No.	Particulars	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree	
		No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%
1	I was timely and adequately informed about the course requirements, rules and expectation from me by the college through the Prospectus, Instructions in the class, Notices etc, from time to time.	12	52%	19	83%	01	04%	00	00%	01	04%
2	College provided me a stimulating academic and learning experiences in last 3 years.	09	39%	10	44%	03	13%	01	04%	00	00%
3	The college provided me enough opportunities to encourage and promote my talents in cultural, sports and curricular activities.	10	44%	08	35%	04	17%	00	00%	01	04%
4	I find the College teachers well informed dedicated, punctual and willing to help students without any discrimination.	10	44%	11	48%	01	04%	01	04%	00	00%
5	The College Office Staff, Library staff and Gymkhana staff were accommodation, willing to help and provide cooperation when asked for.	08	35%	09	39%	06	26%	00	00%	00	00%
6	I am happy about the growth the facilities and infrastructural in and overall progress of the College over last three years.	14	61%	03	13%	02	09%	04	17%	00	00%
7	Overall, I am happy and proud to be associated with this College and believe that College has helped me in improving my overall personality, attitude and character.	11	48%	08	35%	04	17%	00	00%	00	00%
8	I am willing to recommend my friends/juniors/ neighbours to join this college for their education.	10	44%	08	35%	05	22%	00	00%	00	00%
9	I feel that this College does its Best to provide learner-centric quality higher education.	10	44%	11	48%	02	09%	00	00%	00	00%
10	Suggestion for improvement.										



Manj
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Student Exit Feedback 2021-2022 ^(SCIENCE) ~~Commerce~~

Exit Feedback from the Students was collected and 10 questions were asked under percentage system strongly Agree, Agree, Neutral, Disagree, Strongly Disagree. Simple percentages were used for data Analysis

1. I was timely and adequately informed about the course requirements, rules and expectation from me by the college through the Prospectus, Instruction in the class, Notices etc, from time to time.
52% of the respondents strongly agreed, 83% agreed, 4% showed neutral response and remaining 4% were strongly disagreed.
2. College provided me a stimulating academic and learning experiences in last 3 years.
39% were strongly agreed, while 44% of them agreed, 13% responded neutral, 4% disagreed.
3. The College provided me enough opportunities to encourage and promote my talent in cultural, sports and curricular activities.
44% showed strong agreeance, 35% expressed neutral, 4% strongly disagreed.
4. I find the College teacher well informed dedicated, punctual and willing to help students without any discrimination.
44% expressed strong agreeance, 48% agreed, 4% neutrally agreed, 4% disagreed.
5. The College Office Staff, Library staff and Gymkhana staff were accommodation, willing to help and provide cooperation when asked for.
35% strongly agreed, 39% of respondents agreed, 26% agreed neutrally.
6. I am happy about the growth the facilities and infrastructural in and overall progress of the College last three years.



Chaitanya

61% expressed strong agreeance, 13% respondents agreed, 9% revealed neutral agreeance, 17% disagreed.

7. Overall, I am happy and proud to be associated with this College and believe that College has helped me in improving my overall personality, attitude and character.

48% strongly agreed, while 35% agreed and 17% neutrally agreed.

8. I am willing to recommend my friend/junior/ neighbor to join this college for their education.

44% respondents agreed strongly, while 35% agreed, 22% neutrally agreed.

9. I feel that this College does its Best to provide learner-centric quality higher education.

44% strongly agreed, 48% of respondents agreed, while 9% expressed neutral agreeance.

10. Suggestion for improvement.



Mani
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DPM's SHREE MALLIKARJUN & Shri Chetan Manju Desai College
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Student Exit Feedback 2021-2022 Commerce

Student = 19

Sr. No.	Particulars	Strongly Agree		Agree		Neutral		Disagree		Strongly Disagree	
		No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%	No. of Students	%
1	I was timely and adequately informed about the course requirements, rules and expectation from me by the college through the Prospectus, Instructions in the class, Notices etc, from time to time.	07	37%	10	53%	02	11%	00	00%	00	00%
2	College provided me a stimulating academic and learning experiences in last 3 years.	03	16%	11	58%	04	21%	01	05%	00	00%
3	The college provided me enough opportunities to encourage and promote my talents in cultural, sports and curricular activities.	03	16%	08	42%	08	42%	00	00%	00	00%
4	I find the College teachers well informed dedicated, punctual and willing to help students without any discrimination.	08	42%	07	37%	04	21%	00	00%	00	00%
5	The College Office Staff, Library staff and Gymkhana staff were accommodation, willing to help and provide cooperation when asked for.	05	26%	10	53%	03	16%	01	05%	00	00%
6	I am happy about the growth the facilities and infrastructural in and overall progress of the College over last three years.	02	11%	10	53%	07	37%	00	00%	00	00%
7	Overall, I am happy and proud to be associated with this College and believe that College has helped me in improving my overall personality, attitude and character.	04	21%	12	63%	03	16%	00	00%	00	00%
8	I am willing to recommend my friends/juniors/ neighbours to join this college for their education.	07	37%	05	26%	07	37%	00	00%	00	00%
9	I feel that this College does its Best to provide learner-centric quality higher education.	07	37%	08	42%	04	21%	00	00%	00	00%
10	Suggestion for improvement.										

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gady

Student Exit Feedback 2021-22 Commerce

- 1. I was timely and adequately informed about the course requirements, rules and expectations from me by the college through the prospectus, instructions in the class, notices etc, from time to time.**

37% students strongly agree with this, 53% marked as agree, 11% marked as neutral and 0% marked as disagree and strongly disagree for above question.
- 2. College provided me a stimulating academic and learning experience in last 3 years.**

For above question 16% students marked for strongly agree. 58% agree with this. 21% marked as neutral and 05% marked as disagree and 0% strongly disagrees for above question.
- 3. The college provided me enough opportunities to encourage and promote my talent in cultural, sports and curricular activities.**

16% students strongly agree with this, 42% marked as agree, 42% marked as neutral and 0% marked as disagree and strongly disagree for above question.
- 4. I find the college teachers well informed dedicated, punctual and willing to help students without any discrimination.**

42% students strongly agree with this, 37% marked as agree, 21% marked as neutral and 0% marked as disagree and strongly disagree for above question.
- 5. The college office staff, library staff and gymkhana staff were accommodation, willing to help and provide cooperation when asked for.**

26% students strongly agree with this, 53% marked as agree, 16% marked as neutral and 05% marked as disagree and 0% strongly disagree for above question.
- 6. I am happy about the growth the facilities and infrastructural in and overall progress of the college over last three years.**



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11% students strongly agree with this, 53% marked as agree, 37% marked as neutral and 0% marked as disagree and strongly disagree for above question.

- 7. Overall, I am happy and proud to be associated with this college and believe that college has helped me in improving my overall personality, attitude and character.**

21% students strongly agree with this, 63% marked as agree, 16% marked as neutral and 0% marked as disagree and strongly disagree for above question.

- 8. I am willing to recommend my friends/juniors/neighbours to join this college for their education.**

37% students strongly agree with this, 26% marked as agree, 37% marked as neutral and 0% marked as disagree and strongly disagree for above question.

- 9. I feel that this college does its best to provide learner-centric quality higher education.**

37% students strongly agree with this, 42% marked as agree, 21% marked as neutral and 0% marked as disagree and strongly disagree for above question.



M. G. Gadhvi
14/10

DPM's
SHREE MALLIKARJUN & Shri. Chetan Manju Desai College,
Delem, Canacona-Goa.

Action Taken Report on EXIT FEEDBACK 2021-2022

Feedback Process

Exit feedback from Third Year students was collected under 5 point scale Strongly Agree, Agree, Mixed, Neutral Disagree and Strongly Disagree data was collected manually and for analyzing the data, percentages were used.

Important suggestions were noted and discussed with the concerned Authorities/Faculties for appropriate action.

Suggestions	Action taken
1. STUDENTS	
1. More personal attention towards student should be taken care	Instructed to give more personal attention towards all learners
2. Increase in parking area	Parking area already provided
3. Provide working condition LCD projector in every class.	New projectors are installed
4. Improve canteen facility	Canteen improvement has taken place



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SHREE MALLIKARJUN

&
Shri. Chetan Manju Desai College
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2.7.1 STUDENT SATISFACTION SURVEY CONSOLIDATED SHEET 2021- 2022

QUESTIONS	OPTION 4 (85 -100%)		OPTION 3 (70 – 85 %)		OPTION 2 (55 – 69%)		OPTION 1 (30 / 54%)		OPTION 0 (< 30%)		TOTAL STUDENTS	
	Students	%	Students	%	Students	%	Students	%	Students	%	Students	%
1 (Syllabus covered)	270	72	100	26.66	5	1.33	0	0	0	0	375/604	62.08
2 (Teachers Preparedness)	179	51.14	108	30.85	63	18	0	0	0	0	350/604	57.94
3 (Communication)	105	26.92	180	46.15	105	26.92	0	0	0	0	390/604	64.56
4 (Teacher's approach)	132	43.85	83	27.57	76	25.24	10	3.32	0	0	301/604	49.83
5 (Evaluation fairness)	290	79.45	60	16.43	15	4.10	0	0	0	0	365/604	60.43
6 (Discussion on assignments)	195	55.71	95	27.14	50	14.28	10	2.85	0	0	350/604	57.94
7 (Field trips)	219	71.80	50	16.39	36	11.80	0	0	0	0	305/604	50.49
8 (Mentoring & Teaching)	170	48.99	57	16.42	110	31.70	10	2.88	0	0	347/604	57.45
9 (Multiple opportunities)	230	60.52	90	23.68	60	15.78	0	0	0	0	380/604	62.91
10 (Information on Course and program outcome)	331	89.45	27	7.29	12	3.24	0	0	0	0	370/604	61.25
11 (Mentoring follow-up)	248	73.37	50	14.79	40	11.83	0	0	0	0	338/604	55.96
12 (Illustration through examples and applications)	109	30.27	118	32.77	119	33.05	14	3.88	0	0	360/604	59.60
13 (Encouragement)	162	54.36	95	31.87	36	12.08	5	1.67	0	0	298/604	49.33
14 (Weaknesses identification)	198	52.65	133	35.37	45	11.96	0	0	0	0	376/604	62.25
15 (Continuous quality improvement)	248	67.75	95	25.95	23	6.28	0	0	0	0	366/604	60.59
16 (Student centric methods)	181	50.55	69	19.27	30	8.37	68	18.99	10	2.79	358/604	59.27
17(Extra-curricular activities)	230	60.52	82	21.57	68	17.89	0	0	0	0	380/604	62.91
18(Soft skills employability)	305	81.33	50	13.33	20	5.33	0	0	0	0	375/604	62.08
19(ICT in classroom)	171	43.29	145	36.70	49	12.40	20	5.06	10	2.53	395/604	65.39
20 (Overall teaching quality)	284	76.75	96	25.94	12	3.24	0	0	0	0	370/604	61.25



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Shri. Chetan Manjunath
Delem-Canacona, K

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Analysis Report

For the year 2021-2022 education was in online and offline mode, and the students satisfactory survey was taken on online mode out of 604 students 375 students have responded to the survey.

Majority of students have responded for the survey and most of them that is 70-95% of students have given positive marks to questions related to academics, assessment, soft skills, etc. Around 80-95% students are satisfied with the academic related questions like teacher preparedness, syllabus covered, teacher approaches, mentoring, etc and the students have responded in positive way to these questions. The rest of the students are not very strongly satisfied nor they are dissatisfied and that is the matter of concern to focus on and improve in the future.

Response to co-academic questions have got good response from the students to questions like encouragement by teacher, mentor follow up, multiple opportunities, field trip, etc that is 70-90% and the small percent of students response gave not a good response towards the survey and it will be focused to improve on it in future. For most of the questions students gave a good response that is more than 90%.

Students satisfactory survey was conducted online and students have responded well towards the survey. Majority of students are satisfied and only very little section of students are less satisfied about the same and it is the matter for us to focus and study the same.



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Action Taken Report based on the Observations/Suggestions

Feedback was collected from the students as per the structured proforma. Data was collected via online mode and the analysis have been made accordingly

Important suggestions were noted and discussed with the concerned Authorities/Faculties for appropriate action

Observations/Suggestions	Action taken
Provide Transport facility	Bus facility Is provided
Speaking English in and out of classroom should be compulsory	Faculty have been informed to take note of that to get positive outcome
Discipline among students should be improved	Steps have been initiated
Conducting seminars	As per the needs of the course dept faculty will arrange the seminars
Library computers are not working	Liberian and system admin are informed to look into the matter

for 18/10/2022

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Delem-Canacona, Goa 403702

DPM'S SHREE MALLIKARJUN & Shri Chetan Manju Desai College

Delem, Canacona-Goa

Parents Feedback 2021-2022

Respondents : 156

Sr. No	Particulars	Excellent		Very Good		Good		Average		Poor	
		No. of Parents	%	No. of Parents	%	No. of Parents	%	No. of Parents	%	No. of Parents	%
1	Vision & Mission of the Management	36	23%	68	43.58%	40	25.64%	04	2.56%	04	2.56%
2	Accessibility and openness of the Principal	56	35.89%	60	38.46%	37	23.71%	01	0.64%	01	0.64%
3	College Infrastructure	35	22.43%	67	42.94%	52	33.33%	01	0.64%	01	0.64%
4	Useful Technology in Teaching-Learning	31	19.87%	66	42.30%	48	30.76%	08	5.12%	04	2.56%
5	Teaching Faculty	40	25.64%	71	45.51%	41	26.28%	05	3.20%		
6	Teacher-Student Relation	60	38.46%	52	33.33%	41	26.28%	03	1.92%		
7	Academic environment of the College	36	23.07%	77	49.35%	33	21.15%	05	3.20%		
8	Opportunities to excel in the Sports	61	39.10%	53	33.97%	32	20.51%	01	0.64%	07	4.48%
9	Opportunities to shape Personality through Cultural activities	41	26.28%	69	44.23%	35	22.43%	02	1.28%	07	4.48%
10	Efforts of College in Community Development	34	21.79%	49	31.41%	60	38.46%	05	3.20%		
11	Trainings/ Internships/ Seminars/ Workshops etc. are provided to Students	51	32.69%	69	44.23%	29	18.58%	07	4.48%		
12	Mentoring and Counselling provided to Students	35	22.43%	75	48.07%	37	23.71%	04	2.56%		
13	Growth of Child in the College	33	21.15%	63	40.38%	46	29.48%	06	3.84%	04	2.56%
14	Co-operation of Non-Teaching Staff	41	26.28%	66	42.30%	42	26.92%	04	2.56%		



for *gpm*

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SHREE MALLIKARJUN
&
Shri Chetan Manju Desai College

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DPM'S SHREE MALLIKARJUN & Shri Chetan Manju Desai College

Delem, Canacona-Goa

Parents Feedback 2021-2022

Parents Feedback was collected from Parents and 14 questions were asked under percentage system by using 14 Point Likert Scale. For analyzing the data of simple percentages were used.

1) Vision & Mission of the Management of the College.

As per the analysis of the above feedback received from the Parents, it is found that 23 percent of the Parents have given Excellent , 43.58 percent Parents have given Very Good , 25.64 percent as Good, 2.56 percent Parents have given Average & 2.56 percent Parents have given poor remarks .

2) Accessibility and openness of the Principal.

35.89percent of the Parents have given Excellent ,38.46 percent Parents have given Very Good , 23.71 percent as Good, 0.64 percent Parents have given Average &0.64 percent Parents have given poor remarks .

3) College Infrastructure.

22.43 percent of the Parents have given Excellent , 42.94 percent Parents have given Very Good , 33.33 percent as Good, 0.64 percent Parents have given Average & 0.64 percent Parents have given poor remarks.

4) Useful Technology in Teaching-Learning.

19.87 percent of the Parents have given Excellent , 42.30 percent Parents have given Very Good , 30.76 percent as Good, 5.12 percent Parents have given Average &2.56 percent Parents have given poor remarks .

5) Teaching Faculty.

25.64 percent of the Parents have given Excellent , 45.51percent Parents have given Very Good , 26.28 percent as Good, 3.20 percent Parents have given Average remarks .

6) Teacher-Student Relation.

38.46 percent of the Parents have given Excellent , 33.33 percent Parents have given Very Good ,26.28 percent as Good, 1.92 percent Parents have given Average remarks .

7) Academic environment of the College.

23.07 percent of the Parents have given Excellent , 49.35 percent Parents have given Very Good ,21.15 percent as Good, 3.20 percent Parents have given Average remarks .

8) Opportunities to excel in the Sports.

39.10 percent of the Parents have given Excellent , 33.97 percent Parents have given Very Good ,20.51 percent as Good, 0.64 percent Parents have given Average &4.48 percent Parents have given poor remarks.



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9) Opportunities to shape Personality through Cultural activities.

26.28 percent of the Parents have given Excellent , 44.23 percent Parents have given Very Good , 22.43 percent as Good, 1.28 percent Parents have given Average & 4.48 percent Parents have given poor remarks .

10) Efforts of College in Community Development.

21.79 percent of the Parents have given Excellent , 31.41 percent Parents have given Very Good , 38.46 percent as Good, 3.20 percent Parents have given Average remarks towards

11) Trainings/ Internships/ Seminars/ Workshops etc. are provided to Students.

32.69 percent of the Parents have given Excellent , 44.23 percent Parents have given Very Good , 18.58 percent as Good, 4.48 percent Parents have given Average remarks .

12) Mentoring and Counselling provided to Students.

22.43 percent of the Parents have given Excellent , 48.07 percent Parents have given Very Good , 23.71 percent as Good, 2.56 percent Parents have given Average remarks.

13) Growth of Child in the College.

21.15 percent of the Parents have given Excellent , 40.38 percent Parents have given Very Good , 29.48 percent as Good, 3.84 percent Parents have given Average & 2.56 percent Parents have given poor remarks .

14) Co-operation of Non-Teaching Staff.

26.28 percent of the Parents have given Excellent , 42.30 percent Parents have given Very Good , 26.92 percent as Good, 2.56 percent Parents have given poor remarks .



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&
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Ganapalem-Ganacana, Gc

Parents Feedback 2021-2022

Action Taken Report

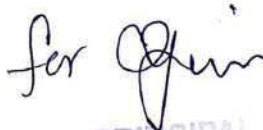
Feedback Process :

Parents Feedback was collected from Parents and 14 questions were asked under percentage system by using 14 Point Likert Scale. For analyzing the data of simple percentages were used.

For the academic year 2021-2022, 156 Parents responded and stated some suggestions. Important suggestions were noted and discussed in PTA Executive Meeting for appropriate action.

Action Taken :

Sr. No	Suggestions	Action Taken
1	To organise Cultural Events	<ul style="list-style-type: none">• Cultural Plan is submitted by Cultural Committee.• Cultural Activities are organised in College Campus to boost the talents of Students.• Students are encouraged to participate at State Level Competitions.
2	Extension of Parking area	<ul style="list-style-type: none">• Parking areas are marked in College Campus .
3	Variety in Canteen food items	<ul style="list-style-type: none">• Canteen is renovated and facilities are provided.
4	Tours or Field Trips for Commerce Students	<ul style="list-style-type: none">• Instructed to respective Department.
5	Transportation for Students	<ul style="list-style-type: none">• Transportation is provided for Students.



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SHREE MALLIKARJUN & Shri Chetan Manju Desai College Canacona

EMPLOYERS FEEDBACK

Rupali Subhash Naik

Sr. No.	Particulars	SA %	A %	N %	DA %	SDA %
1.	Communication skills		✓			
2.	Ability to develop practical solutions to workplace problems		✓			
3.	Team work	✓				
4.	Creative in response to work place challenges		✓			
5.	Planning and organization skills		✓			
6.	Self-motivated and taking on appropriate level of responsibility		✓			
7.	Open to new ideas and learning new techniques		✓			
8.	Using technology at workplace	✓				
9.	Ability to contribute to the goal of the organization		✓			
10.	Good relationship with seniors/peers/sub ordinates.	✓				

Suggestions if any:-----

Name of the Organization: LOKMANYA MULTI PURPOSE COOP SOCIETY LTD

Email Id: concanamrg@lokmanyasociety.org

Signature H. Gato

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DPM's SHREE MALLIKARJUN & Shri Chetan Manju Desai College

Delem, Canacona-Goa

Student Exit Feedback 2021-22

Name of the student:.....

Program: B.COM/B.Sc/B.A.

Please tick your response in any one of the column 5=strongly agree 4=agree 3=Neutral 2=Disagree 1=strongly disagree		Tick one				
		5	4	3	2	1
1	I was timely and adequately informed about the course requirements, rules and expectations from me by the college through the prospectus, instructions in the class, Notices etc. from time to time.	✓				
2	College provided me a stipulating academic and learning experience in last 3 years.	✓				
3	The college provided me enough opportunities to encourage and promote my talents in cultural, sports and curricular activities.	✓				
4	I find the college teachers well informed, dedicated, punctual and willing to help students without any discrimination.	✓				
5	The college office staff, library staff and the gymkhana staff were accommodative, willing to help and provide cooperation when asked for.	✓				
6	I am happy about the growth in facilities and infrastructural in and overall progress of the college over last 3 years.	✓				
7	Overall, I am happy and proud to be associated with this college and believe that college has helped me in improving my overall personality, attitude and character.	✓				
8	I am willing to recommend my friends/juniors/neighbors to join this college for their education	✓				
9	I feel that this college does its best to provide learner-centric quality higher education.	✓				
10. Suggestions for improvement:						

SHREE MALLIKARJUN & Shri Chetan Manju Desai College Canacona

Students Feedback

Program:

Academic Year: 2021-22

Name: YASHASHRI SALGADKAR


Class: SYBA

Sr.No.	Statements	Strongly Agree	Agree	Mixed response	Disagree	Strongly Disagree
1	Syllabus has been well designed	✓				
2	Benefits of Syllabus have been conveyed to me	✓				
3	My understanding of the subject has increased due to the syllabus.	✓				
4	My interest level and enthusiasm for learning has gone up.	✓				
5	The curriculum provides scope for questioning, brainstorming discussion, team work etc.	✓				
6	College library has necessary learning resources in the subject.	✓				
7	Activities like seminars, workshops and special lectures are organized to meet the objectives of the syllabus	✓				
8	The syllabus provides employability skills.	✓				
9	The syllabus provides scope to understand social issues such as gender, human rights, and environmental, ecological and	✓				

	human right issues.	✓				
10	The possible gaps in the syllabus or necessary Add-ons are taken care of by the institution through organizing of workshops/seminars/add-on courses/supplementary learning material(hard /soft copies) / online e-material etc.	✓				

Subjects: KONKANI

Suggestins if any :-----

Signiture of the Student :  .