E-mail: shreemallikarjuncollege@gmail.com



Dnyan Prabodhini Mandal's SHREE MALLIKARJUN Shri. Chetan Manju Desai College

Delem, Canacona-Goa 403702

India Today Ranking 115 (Arts) 150 (Commerce)

Tel. No. 0832-2633422/433

Website: shreemallikarjuncollege.ac.in

Date: 21/12/2020

OFFICE ADMINISTRATIVE PROCESSES

ACTIVITY	Steps	For m No.	In charge	Time- line
Demand for any Document / File / Information for NAAC/ IQAC/ RUSA	 Fill the <u>Seek Permission</u> <u>Application</u> (Form Number) Submit it to Office Mark to concerned person Collect the required <u>data/information/file</u> and Acknowledgement Receipt File the application (File number) 	File No. X	Principal/HC	
Leaves	 Follow the Rules from Rule Book, under Statute/ CCS Apply to Principal in the preformatted application in advance Seek Permission for leaving HQ Submit Application Receive Relieving/Sanction Order, whenever needed Joining report Submission of 3 copies Certificates wherever required 	RB		





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	 Conduct HOD Meeting 	
	Obtain workload assessment	
	Compile workload assessment	
	4. Assess the staff requirement	
	5. Assess the Reservation Policy	
	6. Apply for NOC	
	7. Advertise the Post	
	8. Apply for Panel of Experts	
	9. Ask for Reservation	
New	Representative	
Permanent	10. Receive application along with	
	the required documents	
Recruitments	11. Fix date of interview	
(Teaching)	1. Conduct interview as per Goa	
	-	
	University Rules)	
	12. Report to DHE and University	
	for Approval	
	13. Issue offers of appointment and	
	letter to Medical Fitness	
	Certificate	
	14. Obtain Joining Report	
	15. Orientation	
	16. Resume the regular duties	
	1. Conduct HOD Meeting	
	2. Obtain workload assessment	
	3. Compile workload assessment	
	4. Assess the staff requirement	
	5. Assess the Reservation Policy	
	6. Apply for NOC	
	7. Advertise the Post	
	8. Apply for Panel of Experts	
New Contract	9. Ask for Reservation	
/ LB/ Adhoc	Representative	
	10. Receive application along with	
Recruitments	the required documents	
(Teaching)	11. Fix date of interview	
	12. Conduct interview (As per Goa	
	University Rules)	
	13. Report to DHE and University	
	for Approval	
	14. Issue offers of appointment and	
	letter to Medical Fitness	
	Certificate	
	15. Obtain Joining Report	
	16. Orientation	SARI CHETAN W.
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	17. Resume the regular duties
	The state of the s
New / Renewal of Contract / LB/ Adhoc Recruitments (Non- Teaching)	1. Assessment of staff as per Staffing Pattern 2. Assess the Reservation Policy 3. Apply for NOC 4. Advertise the Post 5. Seek name of Employment Exchange 6. Inform about the post to the above received names 7. Ask for Government Nominee 8. Ask for Reservation Representative 9. Receive application along with the required documents 10. Fix date of interview 11. Conduct interview as per Goa University Rules) 12. Report to DHE and University for Approval 13. Issue offers of appointment and letter to Medical Fitness Certificate 14. Obtain Joining Report 15. Orientation 16. Resume the regular duties
New permanent Recruitments (Non-Teaching)	 Assessment of staff as per Staffing Pattern Assess the Reservation Policy Apply for NOC Advertise the Post Seek name of Employment Exchange Inform about the post to the above received names Ask for Government Nominee Ask for Reservation Representative Receive application along with the required documents Fix date of interview





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	11. Conduct interview as per Goa University Rules) 12. Report to DHE and University for Approval 13. Issue offers of appointment and letter to Medical Fitness Certificate 14. Obtain Joining Report 15. Orientation 16. Resume the regular duties	
Attendance / Deputation to Seminar / Conference / Workshop / Training	 Fill the Duty Leave Application along with the Proof Submit to the Office Seek the Approval Submit the attendance report Submit the Joining report at 8.30 a.m Resume the regular duties 	
Organization of Seminar / Conference / Workshop / Internship / Field Trip / Study Visit	 Draft the application of conducting Seminar along with the budget of details Seek the approval of Principal Seek the Approval of Management (If needed) Make revisions with the suggestion of Principal Seek the Approval of IQAC Members Draft the notice/letter Draft the notice of Yes/No Advance Permission for reimbursement Letter to Students / Outside Colleges Conduct Submit Report Feedback Attendance Press Note Accounts to the satisfactory of Accountant 	SANI CHEZA



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Inviting Chief	1. Discuss with the Principal	
Guest / Guest	2. Request of Deputation to the	
Faculty / For	Principal of College of	
Attending	concerned professor / Guest	
Meeting /	3. Seek permission for renumeration	
Exam /	4. Give the Attendance Certificate/	
Interview	Appreciation Letter	
Interview	5. Give the Renumeration	
Thanking	1. Fill the Thanking/Attendance	
Letter &	Application	
Attendance	2. Submit to the Office	
Certificate to	3. Mark to the concerned Person	
Chief Guest /	4. Draft the Certificate	
	5. Submit to the Office	
Guest Faculty	6. Handover to the Guest	
/ For		
Attending		
Meeting /		
Interview		
Draft of Minutes of Meeting for Interviews to Teaching Posts	and the criterion/indicator it is attributed to. Note that interview questions are the questions which are actually asked during the interviews, do not use the phrases specifying the indicators, in most cases they will be too general to elicit any useful answers. The interview questions must also be aligned to the specific interview groups: the same question might be phrased quite differently. 2. Leave enough space in the form to be able to record the gathered information. 3. Print out the interview minutes before the interviews. Alternatively, the form can also be made available on laptop computers/notebooks. Make sure all Peers have all necessary forms before the interview starts.	
	4.Take minutes by noting key words and statements for each interview question.	a) CHE A



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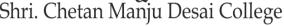
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	 5.The Peer Tandem should then discuss and distil the information collected during the interview in relation to the following questions a. What are the key issues of the interview in relation to the indicators and criteria? What can be considered strengths, what are areas of improvement? b. How credible and reliable is the information gathered by this interview? c. What additional meaningful and unusual information (which does not fit into the indicators/criteria) can be outlined? d. Do you want to record any further questions, assumptions or inconsistencies? 	
Draft of Minutes of Meeting for Interviews to Non-Teaching Posts	1. Write down every interview question and the criterion/indicator it is attributed to. Note that interview questions are the questions which are actually asked during the interviews, do not use the phrases specifying the indicators, in most cases they will be too general to elicit any useful answers. The interview questions must also be aligned to the specific interview groups: the same question might be phrased quite differently. 2. Leave enough space in the form to be able to record the gathered information. 3. Print out the interview minutes before the interviews. Alternatively, the form can also be made available on laptop computers/notebooks. Make sure all Peers have all necessary forms before the interview starts.	



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	4. Take minutes by noting key words and statements for each interview question. 5. The Peer Tandem should then discuss and distil the information collected during the interview in relation to the following questions a. What are the key issues of the interview in relation to the indicators and criteria? What can be considered strengths, what are areas of improvement? b. How credible and reliable is the information gathered by this interview? c. What additional meaningful and unusual information (which does not fit into the indicators/criteria) can be outlined? d. Do you want to record any further questions, assumptions or inconsistencies?
Grievance related to Salary / Pay / Service	 In the first step the grievance is to be submitted to departmental representative, who is a representative of college. He has to give his answer within 48 hours. If the departmental representative fails to provide a solution, the aggrieved employee can take his grievance to head of the department, who has to give his decision within 3 days. If the aggrieved employee is not satisfied with the decision of

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	departmental head, he can take the grievance-to-Grievance Committee. The Grievance Committee makes its recommendations to the Principal within 7 days in the form of a report. The final decision of the Principal on the report of Grievance Committee must be communicated to the aggrieved employee within three days of the receipt of report. An appeal for revision of final decision can be made by the Staff if he is not satisfied with it. The Principal must communicate its decision to the Staff within 7 days. OR Open door policy Step-ladder policy		
Request for NOC / Salary / Experience Certificate	 Fill the request <u>Application</u> for NOC/Experience Certificate (Form Number) Submit it to Office Mark to concerned person Collect the required <u>certificate</u> and Acknowledgement Receipt File the application (File number) 		
Disposal of Asset / Waste / Scrap	 Create list of items to be disposed Match with the Asset Register Conduct disposal committee meeting Dispose on approval, follow Green Practices Cancel the entry in Asset Register 	CARL CHE 74	

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	6. Follow either	
	7. Open door policy	
	·	
	8. Step-ladder policy	
	9. Or	
	10.	
	11. Form Visaka Committee	
	12. Orientation to the Students and	
	Staff	
	13. Maintain Sexual Harassment	
	Book	
	14. Keep the copies available in	
	library, office and common	
	•	
	room.	
	15. The formal grievance procedure	
	begins with the student's	
	preparation of a written	
	statement of the grievance,	
	including supporting particulars	
	and remedies sought. The student	
	will present this statement to the	
Complaint of	LR, who will present it to the	
Sexual	faculty member with a copy to	
	*	
Harassment /	the Head of the department. The	
Ragging	LR will arrange a meeting of the	
888	student, faculty member, and the	
	LR.	
	210	
	1.6 TPI T.D. '11	
	16. The LR will prepare a written	
	record of this meeting, at which	
	every effort will be made to	
	resolve the problem, and will	
	provide all the parties with a	
	-	
	copy of this record. This	
	information will also be noted in	
	the LR's monthly report to the	
	Principal, with copies to the	
	Department Chair and GS. The	
	-	
	student and faculty member may	
	also prepare and submit to all the	
	parties a written record of this	
	meeting. When a grievance	
	reaches Stage I, copies of all	
	written statements shall be sent	
	by the LR to the GS.	
	-	





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17.	If the grievance is not resolved to	
	the satisfaction of the student,	
	that student may appeal to the	
	HOD for a decision. The HOD,	
	together with the LR, will	
	attempt to resolve the problem in	
	accordance with the written	
	procedures established by the	
	department and approved by the	
	GOA-UGC. These procedures	
	will guarantee:	
18.	the speedy disposition of the	
	grievance	
19.	the right of the faculty member to	
	reply in writing to the grievance	
20.	the hearing of all parties to the	
	grievance, and their opportunity	
	to provide supporting material	
21.	review of disputed material by	
	qualified faculty members where	
	appropriate	
22.	involvement of other students	
	wherever appropriate	
23.	the preparation by the HOD and	
	by the LR, of written records of	
	all proceedings, these records to	
	be held – along with any written	
	material provided by the student	
	and faculty member - by both the	
	LR and the HOD	
24.	and prompt written notification	
	of the HOD's decision (with	
	rationale) sent to the student, the	
	faculty member and the LR	
25.	It is strongly urged that each	
	department establish a grievance	
	committee, or designate an	
	appropriate standing committee	
	to hear grievances. It is further	
	urged that this committee include	
	students, and that a majority of it	
	members be faculty members	
	(except that on questions arising	
	over evaluation of performance	
	on examinations and assigned	SHRI CHETAL

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projects,	the	departme	nt	may
choose	to	involve	fa	culty
members	only).		
All metho	ode fo	or cettleme	nt ·	at the

- 26. All methods for settlement at the departmental level having been exhausted, the student may appeal the department's decision to the GOA-UGC. A letter from the student requesting a review of grievance should addressed to the GOA-UGC care of the Associate Dean of the Undergraduate Division in GU. A copy of the original grievance should accompany this letter, and a copy of the letter should be sent to the department chairperson. The LR will forward to the GOS-UGC copies of all written documents collected at Stage II. The GOA-UGC will review all documentation determine to whether further information is needed. If not, a decision on the grievance will be made on the basis of the material in hand. If it is felt that more information is needed, it may be requested in writing, or a hearing of all parties to the grievance (including the HOD and the representative, if any, referred to Stage II) may be scheduled, after which a decision will be made.
- 27. The GOA-UGC shall consist of three student members from the pool of LR in the College chosen by the CST-UGC, three faculty members selected by Executive Committee, and a representative of the Dean's office. In no case shall a member of the GOA-UGC come from the



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	department from which the grievance originated. 28. It shall be the duty of the GOA-UGC to receive information from all parties involved in a grievance. The Dean's representative shall chair the GOA-UGC, and the majority of its seven members must approve the final decision on the	
	grievance issued by the GOA-UGC. The GOA-UGC shall transmit its decision and rationale in writing to the student, the faculty member, the LR, the chairperson, and to the Dean for implementation if necessary. This decision shall be the final recourse available within the College for the arbitration of a student grievance. It can be appealed to the Vice Provost of Undergraduate Studies and his/her designate for final review on procedural grounds only.	
Process of Inward	 Receive Letter Submit to the Office Marked to the LDC and Concerned person LDC will make entry on Inward Register If required take Print Out 	
Process of Outward	Draft the application Take 3 copies of application (Number of copies vary depend on copy to) Submit to the Office Mark to the LDC	





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	 5. LDC will make entry on Outward Register 6. One copy letter will be delivered either through post or hand delivery 7. One copy will be filed to respective File 8. One copy will be filed to Outward File 	
Resignation from services	 Submit the Resignation Application to Office Submit it to the Office Mark to the concerned person Complete handover/responsibility Collect No dues Certificate from Accountant, library Lab and HOD Collect the Experience Certificate Collect the Relieving Certificate Fill up Exit Feedback Settlement of Accounts 	
Stock, Stores and Inventory Maintenance and Management	 Draft the Purchase Order along with the estimate of budget If budget is less than 5000 Seek Approval of Principal Get the Invoice Verify the asset with the Bill Entry on Stock register Verify the rate as per the quotation supplied by the supplier Send bill for payment Numbering the asset Rent the asset as per the requirement. If purchase is more than 5000 Conduct Purchase Committee Meeting Seek approval of Purchase Committee 	S WILL CHE FAR P. S.

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Draft the Tender Notice Draft the Comparative statement Send the Order Get the Invoice Verify the asset with the Bill Entry on Stock register Verify the rate as per the quotation supplied by the supplier Send bill for payment Numbering the asset Rent the asset as per the requirement. 1. Follow the IT Policy 2. implement the Policy by framing appropriate Rules and Regulations. 3. take suitable action on all ITrelated complaints/queries/violations addressed to this Committee. 4. continuously review and update the Rules and regulations in view of the rapid changes in technology and institutional factors. 5. record any violation of the policy and initiate/recommend disciplinary action by the competent authority, third party

360°
Feedback,
Peer Review,
Audits and
Certification

IT, Mobile &

Internet usage

Confidentialit

y & Privacy

Policy,

- 1. Review parameters and questions
- 2. Distribute the questionnaire

administrator or the government as per existing rules from time to

- 3. Review
- 4. Analysis

time.

5. Report



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Request for Salary Certificate	 Application to Principal Mark to concerned person Collect Certificate 	A-1	Prin RG/SF RG	3 days
Request for Experience Certificate	 Application to Principal Mark to concerned person Collect Certificate 	A-2 C- 2	Prin RG RG	3 days
Application for Character / Bonafide Certificate/ NOC	 Application to Principal Mark to concerned person Collect Certificate 	A-3	Prin RG	3 days
Student Admission Process	 Online Admission form filling Information Original Leaving Certificate Xerox Copies of XII Marksheet Submit Form online fees deposited in bank Fill the Online Univ. Registration Print the University Registration Card Writing General Register Writing Daily Fees Register 	on n	RG	
Student Leaving Process	 Application of Leaving/Transference Certificate Online application of Migration Collect fees & deposited in ban Transference certificate sending to the Colleges. Exit Feedback Form 	k	RG	7 days





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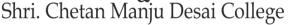


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		For		
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Application for Duplicate Mark sheet / Id Card	 Application to Principal Mark to concerned person Pay the fees of dup.Marksheet/Dup. Id Card Fees deposited in bank Collect the document 	A-3	Prin RG	2 days
Application for Leave of Absence from Regular Classes	 Application to Principal Marked to concerned Committee Concerned Person adjusts 	A-4	Prin	1 day
Application for Change in Subject / Class / Division	 Application to Principal Marked to concerned Committee Admin/V.P – Change Exam Department Inform 	A-5 For m 2	Prin	3 days
Student Elections	 Election notice displayed on Notice Board Fill the Nomination form for C.R., G.S. S.S., C.S. & Ladies representative. Scrutiny of Nomination. Withdrawal of Candidature. Date of Election/Record of Votes. Elected C.R., G.S. S.S., C.S. & Ladies Reps. 	As per requ i-red	RG	As per sche- dule
Salary Claim for Regular Staff	 Find any staff is on leave for complete month (Check Leave Sanction Order) Find any changes in Compulsory deductions Print Salary Claims Send for Principal Signature Send for outward Post/H.D. 		H.C. Accountant	Not later than 5 th of every month

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a. Find salary Grant Order from DHE b. Whether grant is as per Claim or not c. If not as per claim, see changes and rectify d. Find any changes in staff salary deductions e. Print salary sheets with covering letters to Bank, write voucher and draw cheques f. Send for Principal signature a. Send for Treasurer Signature b. Find whether grant credited to bank account c. Send for outward and bank d. Print Pay Slips & issue to staff e. Send someone for collecting GPF/PPF challan to DHE and payment of TDS challan to SBI Margao f. Payment of GPF & PPF challans to SBI Canacona g. Payment of staff loan instalment & LIC premium Obtain copy of Salary sheets from bank duly stamp and sign by the Manager a. Find salary Grant Order from DHE b. Whether grant is as per Claim or not c. If not as per claim, see changes and rectify d. Find any changes in staff salary deductions c. Frind salary sheets with covering letters to Bank, write voucher and draw cheques f. Send for Principal signature a. Send for Principal signature a. Send for Treasurer Signature b. Find whether grant credited to bank accountant Accounta			A/c- 1 A/c- 2	Accountant MTS MTS MTS	of procee ding month
	Payment	b. Whether grant is as per Claim or not c. If not as per claim, see changes and rectify d. Find any changes in staff salary deductions e. Print salary sheets with covering letters to Bank, write voucher and draw cheques f. Send for Principal signature a. Send for Treasurer Signature b. Find whether grant credited to bank account c. Send for outward and bank d. Print Pay Slips & issue to staff e. Send someone for collecting GPF/PPF challan to DHE and payment of TDS challan to SBI Margao f. Payment of GPF & PPF challans to SBI Canacona g. Payment of staff loan instalment & LIC premium Obtain copy of Salary sheets from bank	A/c-5 A/c-6	Accountant Accountant Accountant Accountant MTS MTS MTS MTS	every month or after salary grant credit ed to





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		A/c- 8 A/c- 9	MTS MTS
		A/c- 10	
		A/c- 15	MTS
		A/c-	MTS
		12 A/c-	
		13 A/c- 14	
Claim of Contact and Lecture Basis Teachers	a. Obtain letter of approval of appointment from DHE & Goa University b. Verify attendance of contract basis teachers from muster roll c. Verify lecture basis register and bills submitted by L.B. Teachers d. Prepare claim of C.B. & L.B. as per DHE format along with covering letter e. Send for Principal signature Send for outward Post/ H.D.	A/c- 3 A/c- 4	H.C. Accountant Accountant Accountant MTS MTS
Payment of Contact and Lecture Basis Teachers	 a. Find salary Grant Order from DHE b. Whether grant is as per Claim or not c. If not as per claim, see changes and rectify d. Prepare contract Basis Salary Sheet with covering letter to Bank e. Send for Principal Signature 	A/c- 16	Accountant Accountant Accountant MTS



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	f. Send for Treasurer Signature g. Find whether grant credited to bank account h. Send for outward and bank i. Obtain copy of Salary sheet from bank duly stamp and sign by the Manager j. Write vouchers and cheques of Lecture Basis Teachers Disburse cheques to L.B. teachers by signing on vouchers	A/c- 7	MTS Accountant MTS MTS Accountant	
	signing on vouchers		MTS MTS	
			Accountant	
			Accountant	
	a. Verify bills and find in order/not in order		Accountant	
Payments of staff Re-	b. If not in order explain to staff c. Staff make the required corrections and make in order d. Letter to Principal for Approval with Bills e. Account number to which the bills to be settle		Accountant	
imbursement	f. Write voucher and draw cheque g. Send for Principal signature h. Send for Treasurer signature Cheque disbursed to staff by obtaining sign on voucher		MTS Accountant	
			AN CHEZA	





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		Accountant MTS MTS Accountant
Payment of bills to suppliers	 a. Bills checked and find in order/not in order b. Whether bill as per the quotation supplied by the supplier c. Send bill for Principal approval d. Send bill for register entry to concern staff e. Account number to which bill is to be settle f. Write voucher and draw cheque g. Send for Principal Signature h. Send for Treasurer signature Disbursed cheque with covering letter to supplier vide outward no. 	Accountant Agraj Accountant Accountant MTS MTS Agraj





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Daily wages/outsour ces payment	a. Contract for housekeeping activities with agencies/ contract for daily wages for each workers sweepers/gardners/watchman b. Check attendance of workers from muster roll c. Calculate monthly payment for number of days present d. Write voucher and draw cheques e. Send for Principal Signature f. Send for Treasurer Signature Disbursed cheque to the workers duly signing on voucher	Accountant Accountant Accountant MTS MTS Accountant
Writing GPF Register	 a. Find paid GPF challan and verify date of payment and challan number b. See monthly contribution of staff from monthly contribution sheet c. Write Register and cumulative balance d. Total individual Ledger of Register at the end of year e. Verify rate of interest during the financial year f. Calculate interest and balance of each staff and consolidated interest calculation 	Accountant





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	g. Send calculation sheets to DHE with covering letter Issue balance certificate to each staff		Accountant	Befor e 31 st March Till 30 th April
		A/c- 11		
Writing PPF Register	 a. Find paid PPF challan and verify date of payment and challan number b. See monthly contribution of staff and Govt. contribution from monthly contribution sheet c. Write register d. Total of register of each staff Ledger at the end of financial year e. Send details of contribution to Directorate of Accounts and demand for yearly slip f. After receiving slip verify with Register and see the total yearly contribution is in order If not in order write to Directorate of Accounts. 		Accountant	Till 30 th April
Income Tax TDS	 a. Calculate estimated yearly salary of each staff b. Calculate yearly estimated Income Tax to each staff and divided equally for 12 months c. Deduct the amount from monthly salary of staff d. Total income tax of staff paid by TDS challan to SBI Margao 		estal CHETAL BE	30 th March of Proce eding year



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e. File quarterly ETDS return by from no. 24Q of Income Tax by sending salary data to C.A. for each quarter and finally yearly salary data at the end of financial year f. Download form no. 16 of each staff members Issue Form No. 16 to each staff members	A /	Accountant	
	A/c- 18		

