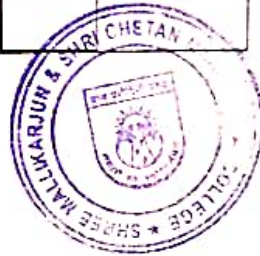**2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)** Academic year 2020 -2021

QUESTIONS	OPT 4 (85-100%)		OPT3 (70-85%)		OPT 2 (55-69%)		OPT 1 (30-54%)		OPT 0 Below 30%		TOTAL STUDENTS	
	Students	%	Students	%	Students	%	Students	%	students	%	Students	%
1)syllabus covered	110	21.56	210	41.17	145	28.43	45	08.82	00	00	510/565.	90.26%
2)teachers preparedness	90	19.14	225	47.87	85	18.08	70	14.89	00	00	470/565	83.18%
3) communication	75	16.48	125	27.47	190	41.75	30	06.59	35	07.69	455/565	80.53%
4)teachers approach	100	20.40	95	19.38	195	39.79	70	14.28	30	06.12	490/565	86.72%
5)evaluation process	105	20.58	240	47.05	95	18.62	70	13.72	00	00	510/565	90.26%
6)assignments discussed	190	37.25	75	14.70	125	24.50	85	16.66	35	06.86	510/565	90.26%
7)field visit	Not	carried	out	Due	to	Covid -	19	—	--	—	--	—
8)mentoring	85	17.34	135	27.55	190	38.77	80	16.32	00	00	490/565	86.72%
9)opportunities by institution	80	15.68	145	28.43	150	29.41	95	18.62	40	07.84	510/565	90.26%
10)information on course & programme outcomes	105	20.58	195	38.23	110	21.56	75	14.70	25	04.90	510/565	90.26%
11)mentor follow up	85	17.70	190	39.58	155	32.29	50	10.41	00	00	480/565	84.95%
12)example through examples & application	145	28.43	210	41.17	125	24.50	20	03.92	10	01.96	510/565	90.26%

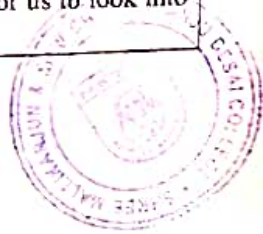|												
13) encouragement	110	22.44	180	36.73	140	28.57	35	07.14	25	05.10	490/565	86.72%
14) weakness identification	115	22.54	150	29.41	190	37.25	35	06.86	20	03.92	510/565	90.26%
15) continuous quality improvement	90	18.36	145	29.59	195	39.79	60	12.24	10	02.04	490/565	86.72
16) students centric method	Not	Carried	Out	Due	To	Covid	19	--	.--	--	--	-
17) extracurricular activities	not	Possible	due	To	Covid	19	--	--	--	--	--	-
18) soft skills employability	90	17.64	185	36.27	155	30.39	60	11.76	20	03.92	510/565	90.26%
19) ICT TOOLS	205	40.19	195	38.23	100	19.60	10	01.96	00	00	510/565	90.26%
20) quality of teaching	110	21.56	245	48.03	85	16.66	45	08.82	25	04.90	510/565	90.26%
21) suggestion												

Suggestions

- Improve quality of online resources for teaching
- Network issues need to be looked upon
- Provide online books and e resources

For the year of 2020-2021 education was on online mode, and students satisfactory survey was taken on online mode out of 565 students 520 students have responded the survey.

Majority of the students that have responded the survey and most of them that is 40-65% of the students given positive mark to questions related to academic ,co-academic ,and Assessment. Around 40-75% students are satisfied with the academic related questions like syllabus covered, teachers preparedness, teachers approaches, mentoring etc. they responded in positive way towards these questions and rest of the students they are not strongly satisfied nor they are dissatisfy and that is the matter for us to look into it.

Response to co-academic questions are got good response from students as 65-75% of the students have responded in positive way for questions like providing internship, opportunities provided by institution, mentor follow up and encouragement, and skills for employability the rest students are good response but it is moderate type of response towards the survey and it is a matter for us to improve that results in future

Majority number of students that is around more than 70% of students towards the assessment and evaluation criteria responded well , the rest of the students find it neutral or reasonably and most of the students are satisfied

Students satisfactory survey was conducted online as education was on online mode and students have responded well towards the survey and majority is happy with the overall academic ,co academic, assessment process and some little fraction of students are neutral about the same and it is the matter for us to study and improve in that particular segment.